

# E-Banking Channel Form



Guaranty Trust Bank (Liberia) Limited

Date :        
Day Month Year

Account Name : \_\_\_\_\_

Account Number :

E-mail : \_\_\_\_\_ Tel ( Home): \_\_\_\_\_ Mobile : \_\_\_\_\_

**Please profile my account for the following services ( please tick as appropriate)**

VISA Debit Card       GeNS Email       GeNS SMS       Internet Banking

**Please specify account to be profiled:**

Current A/C       Savings A/C

**Please issue me a token to enhance the security of my Internet banking transactions**

**Pick up option**

Self       Courier delivery ( charges apply)

Delivery address ( outside Liberia ) : \_\_\_\_\_

\_\_\_\_\_

**Problems encountered**

Did not receive user ID/Passcode       Forgot secret question & answer

Account blocked due to several PIN tries       Forgot passcode

\_\_\_\_\_  
Authorized signature & Date

\_\_\_\_\_  
Authorized signature & Date

**Customer Responsibility**

You agree to take responsibility for protecting and ensuring safety of your user profile ( user ID and password) at all times. Registration for the Internet Banking services if for a single user only; you must not permit other persons use your login profile nor disclose your details to third parties. GTBank will not be liable for any losses arising from unauthorized access to, or use of your account arising from your negligence or failure to safeguard and protect your user login profile or any other customer information protection device or functionality provided by the bank to facilitate confidentiality ,integrity and accuracy of your data and online transactions.

**Service Access**

Your access to the internet banking service may be suspended at any time without notice to maintain the integrity of this service or in instances of system maintenance or failure, or for any reasons beyond GTBank’s control. GTBank also reserves the right to temporarily or permanently change, modify or discontinue this service at any time without notice. You hereby that GTBank will not be liable to you or any third party for the exercise of these rights of suspension, modification or discontinuation.

For Official Use Only

Total courier charge \$ \_\_\_\_\_

Treated by : \_\_\_\_\_

Signature : \_\_\_\_\_

Treated by : \_\_\_\_\_

Signature : \_\_\_\_\_